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## Restoring service after being disconnected due to nonpayment.

Deleted Deleted - 2019-01-16 - in Billing

ACK! I forgot to pay my bill and I was disconnected! How do I get turned back on?

You can call our office anytime to make payment arrangements or to pay a bill with a credit card or via check-by-phone (ACH). After normal business hours, you can talk to our technical support department. Our technical support staff will not be able to explain and resolve complicated billing issues. They will, however, be able to give you the total balance due, and assist you in making a payment so that you can get back online.

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Please contact Customer Support with any questions, comments, concerns, or feedback.

Our contact information is as follows:

E-Mail : [Support@Xecu.net](mailto:Support@Xecu.net) Chat: [Support LiveChat](#) Phone: 301.682.9972