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Deleted Deleted - 2019-01-16 - in Billing

I tried to access my account information online but was told my password was incorrect. I'm positive I am using the right one. Why can't I access my account info?

For security, our Internet authentication and accounting systems are on different systems. The password you use for Internet access may be different than your accounting system password. If this is the case, please call our accounting department and they will be more than happy to reset the password for you so you can view your info online.

Please contact Customer Support with any questions, comments, concerns, or feedback.

Our contact information is as follows:

E-Mail : Support@Xecu.net Chat: [Support LiveChat](#) Phone: 301.682.9972